

## Head Chef - Sports and Entertainment Vacancy

Liverpool Experience Campus operates the city's waterfront event campus – the interconnected M&S Bank Arena, Liverpool Experience Campus and Exhibition Centre Liverpool - as well as ticketing agency Ticket Quarter and the Pullman Liverpool Hotel. Playing a leading role in shining a spotlight on Liverpool, we have successfully staged a wide array of national and international events, from shows and conventions, business gatherings to exhibitions, developing our offer over the last decade to that of a world-class provider of venue and event services.

We are currently seeking a passionate and innovative **Head Chef** to take the lead in a dynamic and fast-paced kitchen, leading the culinary strategy and execution across Liverpool Experience Campus' Sports and Entertainment Culinary operations.

### Company Benefits

We are an award-winning, world-class venue where our people are at the heart of everything that we do. Recognition and reward are of huge importance to us at Liverpool Experience Campus, and just some of the benefits staff can enjoy include:

- An enhanced holiday scheme which increases with length of service.
- An excellent pension scheme is available.
- Access to a premium health care policy, which includes an employee assistant line, contributions towards a wide range of medical costs, such as dental and optical and staff discounts.
- Enhanced maternity, paternity and adoption leave schemes.
- An excellent occupational sick pay scheme.
- Free onsite parking right in the heart of the city centre.
- Employee Reward Platform.
- A dedicated wellbeing strategy to support staff when at work.
- 25 Qualified Mental Health First Aiders on site.

**Liverpool Experience Campus is a place where you can truly make a difference. Some of the wonderful things Liverpool Experience Campus have achieved / continue to work towards:**

- Disability Confident Employer
- Sunflower Friendly Business
- Member of the Fair Employment Charter
- Real Living Wage employer
- Social value impact plan - last year we contributed over £6.4m
- Green Meeting's Gold Standard
- Sustainability Strategy
- Positively influencing biodiversity – in the grounds of our campus, we have 3 beehives
- Carbon Neutral Campus
- Accessibility Strategy
- AccessAble Guide

**Main duties of this role include:**

- Lead menu development and culinary innovation across retail and hospitality services.
- Ensure food quality, presentation, and consistency meet Liverpool Experience Campus brand standards.
- Manage and mentor Sous Chefs and wider kitchen teams, fostering a high-performance culture.
- Oversee stock control, menu costing, portion control, and wastage reduction.
- Ensure compliance with all relevant legislation including Health & Safety, Food Safety, Allergen management, COSHH, Environmental Health, and Fire Precautions.
- Collaborate with F&B leadership and support services to align culinary delivery with operational and commercial goals.
- Drive efficiency in kitchen operations, ensuring labour and food cost targets are achieved.
- Act on guest and client feedback to continuously improve culinary standards.
- Maintain strong supplier relationships and oversee procurement of food products.
- Support event planning and execution, ensuring seamless integration of culinary services.

The successful candidate will lead the culinary strategy and execution across Liverpool Experience Campus' Sports and Entertainment Culinary operations, ensuring innovation, consistency, and compliance while delivering exceptional guest experience. As 'hands-on' chef, you will provide leadership, vision, and operational excellence across all your kitchen teams, embedding the "One Team" culture and aligning culinary delivery with commercial objectives.

**The ideal candidate will have experience of:**

- Opening new hospitality operations in Arenas, Stadiums, or large venues.
- Understanding how to build systems, teams, menus, and workflows from the ground up while embedding them successfully within an established organisation.
- Transitioning from outsourced to in house catering models.
- Designing and implementing operational frameworks.
- Developing cost efficient procurement and supplier relationships.
- Specifying and commissioning equipment, planning kitchen layouts and ensuring compliance with regulatory requirements.

**We highly value the behaviours, attitudes and skills which will help you to develop and excel in this role. In this case, we are looking for someone who:**

- Leads kitchen team with professionalism, positivity, and accountability.
- Delivers high quality food consistently across large volume events.
- Stays calm, organised and solution focused under pressure.
- Champions a guest first mindset and adapts to diverse audience needs.



- Drives creativity and menu innovation while meeting commercial targets.
- Communicates clearly and collaborates effectively with all departments.
- Maintain rigorous food safety, HACCP, Allergen Management Hygiene, and compliance standards.
- Demonstrates strong cost control, planning and operational discipline.

In addition to the above, the candidate will need to be enthusiastic, like minded and complement our experienced and talented team. If you have drive, passion, ambition and wish to play a part in Liverpool Experience Campus's continuing success story this could be just the job for you.

If you are a hardworking and committed professional ready to contribute to our continued success, we'd love to hear from you.

Join us at Liverpool Experience Campus and be part of something extraordinary!

Please note, we may close this vacancy before the stated closing date if we receive sufficient applications for the position. Therefore, if you are interested in this position, please submit your application form as soon as possible.

**Closing Date: 29 May 2026**  
**Interview Date: 1 & 2 June 2026**

For further information, assistance, or to obtain information, please contact the People Team via email [recruitment@lexliverpool.com](mailto:recruitment@lexliverpool.com)

### **Equality, Diversity & Inclusion**

Liverpool Experience Campus know the value of having a diverse and representative team across our organisation. We promote equal opportunities and are committed to having an inclusive work force where everybody feels respected, are treated fairly and diversity is celebrated. As such we strongly encourage and welcome applications from suitably qualified candidates from all members of the community regardless of age, disability, gender reassignment, marriage and civil partnership, race, religion, belief or sexual orientation.