

## Control Room Supervisor

**The ACC Liverpool Group operates the city's waterfront event campus – the interconnected M&S Bank Arena, ACC Liverpool and Exhibition Centre Liverpool - as well as ticketing agency Ticket Quarter and the Pullman Liverpool Hotel. Playing a leading role in shining a spotlight on Liverpool, we have successfully staged a wide array of national and international events, from shows and conventions, business gatherings to exhibitions, developing our offer over the last decade to that of a world-class provider of venue and event services.**

We are an award-winning, world-class venue and our people are at the heart of everything that we do. Recognition and reward are of huge importance to us at the ACC Liverpool Group, and just some of the benefits staff can enjoy include:

- An enhanced holiday scheme, which increases with length of service.
- An excellent pension scheme is available.
- Access to a premium health care policy, which includes an employee assistant line, contributions towards a wide range of medical costs, such as dental and optical and staff discounts.
- Enhanced maternity, paternity and adoption leave schemes.
- An excellent occupational sick pay scheme.
- Free onsite parking right in the heart of the city centre.
- Employee Reward Platform.
- Agile working and flexi time policies, where appropriate and in line with business needs.
- A dedicated wellbeing strategy to support staff when at work.
- 25 Qualified Mental Health First Aiders on site.

An exciting opportunity has arisen for a Control Room Supervisor to join our Security Services Team. This role will be working flexible shift patterns on a 4-on 4-off basis. Please note that the shifts will comprise of day and night stretches, 75%-night shifts and 25%-day shifts.

The main purpose of this role is to contribute to the safety and security of The ACC Liverpool Group premises, staff, guests, and visitors. To lead the Security Control Room Operatives and the daily running of all procedures and act as Incident Manager on events when required and lead on the coordination of all incident management across the ACC Liverpool Group campus.

### **Main duties of this role include:**

- To oversee the daily running of the Security Control room, including all integrated security and safety systems, and to supervise and manage a team

of Control Room Operatives and Security Officers in line with The ACC Liverpool Groups policy and procedures.

- To lead the initial response on any security, first aid or emergency that arises on The ACC Liverpool Group Premises, escalating through the appropriate channels when necessary.
- This is not your normal security role. If you are looking for an environment that is fast-paced, ever changing and affords involvement in World Class events, then this role is for you. Please note it is essential you hold a valid SIA CCTV License.

**The ACC Liverpool Group is a place where you can truly make a difference. Some of the wonderful things ACC Liverpool Group have achieved / continue to work towards:**

- Disability Confident Employer
- Member of the Fair Employment Charter
- Real Living Wage employer
- Social value impact plan - last year we contributed over £6.4m
- Green Meeting's Gold Standard
- Sustainability Strategy
- Positively influencing biodiversity – we have 3 beehives on our campus grounds
- Carbon Neutral Campus
- Accessibility Strategy
- AccessAble Guide

The successful candidate will need to be enthusiastic, like minded and complement our experienced and talented team. If you have drive, passion, ambition and wish to play a part in The ACC Liverpool Group's continuing success story, this could be just the job for you.

**Closing Date: 15th of August**  
**Interview Date: WC 18th of August**

For further information please contact the HR Team on 0151 239 6030 or email [hr@accliverpool.com](mailto:hr@accliverpool.com)

Please note, we may close this vacancy before the stated closing date if we receive sufficient applications for the position. Therefore, if you are interested in this position, please submit your application form as soon as possible.

### **Equality, Diversity & Inclusion**

The ACC Liverpool Group know the value of having a diverse and representative team across our organisation. We promote equal opportunities and are committed to having an inclusive work force where everybody feels respected, are treated fairly and

diversity is celebrated. As such we strongly encourage and welcome applications from suitably qualified candidates from all members of the community regardless of age, disability, gender reassignment, marriage and civil partnership, race, religion, belief or sexual orientation.