

Safety Health Environment and Quality (SHEQ) Apprentice

The ACC Liverpool Group operates the city's waterfront event campus – the interconnected M&S Bank Arena, ACC Liverpool, and Exhibition Centre Liverpool - as well as ticketing agency Ticket Quarter and the Pullman Liverpool Hotel. Playing a leading role in shining a spotlight on Liverpool, we have successfully staged a wide array of national and international events, from shows and conventions, business gatherings to exhibitions, developing our offer over the last decade to that of a world-class provider of venue and event services.

Company Benefits

We are an award-winning, world-class venue and our people are at the heart of everything that we do. Recognition and reward are of huge importance to us at the ACC Liverpool Group, and just some of the benefits staff can enjoy including:

- An enhanced holiday scheme, which increases with length of service.
- An excellent pension scheme is available.
- Access to a premium health care policy, which includes an employee assistant line, contributions towards a wide range of medical costs, such as dental and optical and staff discounts.
- Enhanced maternity, paternity and adoption leave schemes.
- An excellent occupational sick pay scheme.
- Free onsite parking right in the heart of the city centre.
- Employee Reward Platform.
- Agile working and flexi time policies, where appropriate and in line with business needs.
- A dedicated wellbeing strategy to support staff when at work.
- 25 Qualified Mental Health First Aiders on site.

The ACC Liverpool Group is a place where you can truly make a difference. Some of the wonderful things ACC Liverpool Group have achieved / continue to work towards:

- Disability Confident Employer
- Member of the Fair Employment Charter
- Real Living Wage employer
- Social value impact plan - last year we contributed over £6.4m
- Green Meeting's Gold Standard
- Sustainability Strategy
- Positively influencing biodiversity – we have three beehives on our campus grounds.
- Carbon Neutral Campus
- Accessibility Strategy
- AccessAble Guide

About the role:

An exciting brand-new opportunity has arisen for a passionate individual to join our expanding Health, Safety, Risk, and Compliance Team. The successful candidate will play a starring role in continually improving our H&S, Quality, and Environmental workstreams, all whilst contributing to the delivery of world class events across our campus.

Our SHEQ Apprentice will be working closely with our Event Management Team to help develop and implement ISO20121, Sustainable Event Management, as well as getting the opportunity to work with our Facilities Maintenance Team on ISO14001, Environmental Management, this is a real opportunity to join a company where you'll be able to influence and change practices from the start with the full support and mentorship of our experienced Health and Safety Professionals.

This role will also enable us to safely deliver high quality events and services across our world class events campus, therefore positive and energetic enthusiasm about health, safety, and quality management practices is essential, helping to inspire and guide our people to a safer tomorrow.

There is a hybrid working policy at The ACC Liverpool Group, but our SHEQ Apprentice will be required to be onsite when needed for operational purposes which could include evenings and weekends on an ad-hoc basis.

The successful candidate must:

- Hold a Level 2 Maths and English at Grade 4 or above, or willing to work towards a Level 2 Function Skills Course
- Be willing to work towards a Level 3 Occupational Health and Safety Qualification
- Be willing to work towards a Level 3 Internal Audit and Inspection Qualification
- Be willing to work towards a Level 3 Food Safety in Catering Qualification
- Be reliable and a conscientious team player
- Have excellent attention to detail
- Have a good level of personal integrity and confidentiality
- Be ambitious, with the desire to own their professional development

Ideally the successful candidate would also:

- Have experience of working in retail, hospitality, leisure, or tourism businesses
- Have work experience or volunteering experience
- Have knowledge of Microsoft 365 packages

If you have drive, passion, ambition and wish to play a part in The ACC Liverpool Group's continuing success story this could be just the job for you.

Please note, we may close this vacancy before the stated closing date if we receive sufficient applications for the position. Therefore, if you are interested in this position, please submit your application form as soon as possible.

Closing Date: 01 April 2026

Interview Date: 15 April 2026

For further information, assistance, or to obtain information, please contact the People Team via email recruitment@accliverpool.com

Equality, Diversity & Inclusion

The ACC Liverpool Group know the value of having a diverse and representative team across our organisation. We promote equal opportunities and are committed to having an inclusive work force where everybody feels respected, are treated fairly and diversity is celebrated. As such we strongly encourage and welcome applications from suitably qualified candidates from all members of the community regardless of age, disability, gender reassignment, marriage and civil partnership, race, religion, belief, or sexual orientation.